# spa hardcovers

warranty number	
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## warranty and cover care instructions

#### warranty

b.m.h. pool and spa covers Itd warrants to repair or replace at b.m.h.'s descretion any cover that is defective as a result of faulty materials and/or poor workmanship. this warranty applies for a period of 36 months for the vinyl outer and 12 months for the polystyrene inner billets. The warranty is from the date of purchase.

#### cover care

- \* avoid excessive exposure to chemicals
- \* remove cover during shock dosing, return when levels are normal again
- \* only clean the cover using luke warm and mildly soapy water then rinse with fresh water
- \* always lift and carry the cover when moving, never drag the cover
- \* during periods of high wind ensure the cover is locked or store out of the wind
- \* never use chemical cleaners or solvents on the cover
- \* never expose the cover to chemical cleaning solutions commonly used to wash the exterior of houses
- \* be aware that chemical cleaning solutions can drift a distance, store the cover safely away during exterior house cleans
- \* extend the life of the cover by using a bmh cover lifter

### how to make a warranty claim

claims should be made in writing to: b.m.h. pool and spa covers ltd, p.o. box 114, takanini auckland, 2245. email sales@bmh.co.nz

please include: name, address, contact phone numbers, warranty number, name of firm where you purchased the cover, a copy of your invoice and a description of the problem.

please call on free phone 0800 100 337 if you need further assistance.



**BMH Pool and Spa Covers Ltd**